



SaskWater



Who We Are

SaskWater is Saskatchewan's commercial Crown water utility, helping communities, First Nations and industry gain access to safe, reliable and sustainable water and wastewater services.

SaskWater's vision is to be the best at connecting water for life and growth, partnering for a better tomorrow.

This commitment is supported by an emphasis on the collaborative relationships we have with our customers. Whether working with existing customers or potential new customers, our focus is on customer dialogue. This allows all parties to understand the infrastructure needs, the condition of the system, operational issues, expectations for the future and the financial requirements to attain it all.

With over 50 years of service in the water and wastewater industry, SaskWater is *Your Partner in Water*.

Customer-Focused

“The City of Melville and SaskWater have entered into a regional joint agreement that will serve Melville and district with unlimited quality water well into the future. . . Our working relationship with SaskWater was focused, seamless and most cordial. The support and stellar guidance provided by the staff of SaskWater was truly appreciated.”

-Walter Streelasky
Mayor
City of Melville

What We Do

SaskWater's Core Lines of Business

Our systems provide service to more than 60 communities, and our customer base continues to grow.

Potable Water Supply

SaskWater delivers safe and reliable potable water to municipalities, rural pipeline groups and businesses through stand-alone or regional systems. Potable water is suitable for human consumption in accordance with applicable regulations.

Non-potable Water Supply

The majority of SaskWater's non-potable water supply is delivered in large volumes to industrial customers for processing and manufacturing operations. Non-potable water is not suitable for human consumption.

Wastewater Treatment & Management

SaskWater provides various environmentally sustainable wastewater treatment and disposal solutions, ranging from lagoons to complex mechanical and/or chemically-aided treatment.

Certified Operation & Maintenance (COM)

Communities and rural pipeline associations across the province are served by SaskWater's trained and certified operators under COM agreements to ensure their water supply is meeting and exceeding regulated standards.

Project Management

Rely on SaskWater's professional engineers and operators for planning and management assistance in the design and construction of water and wastewater infrastructure projects.

ROAM

(Remote Oversight And Monitoring)

SaskWater offers continuous off-site monitoring of water and wastewater facilities for customers who wish to retain both ownership and operations of their system.



Leak Detection Audits

SaskWater's qualified personnel are trained to use noise correlator technology to detect subsurface water leaks on distribution systems.

Water and Wastewater Training

On behalf of Indigenous Services Canada (ISC), SaskWater provides operator training and support to First Nations communities.

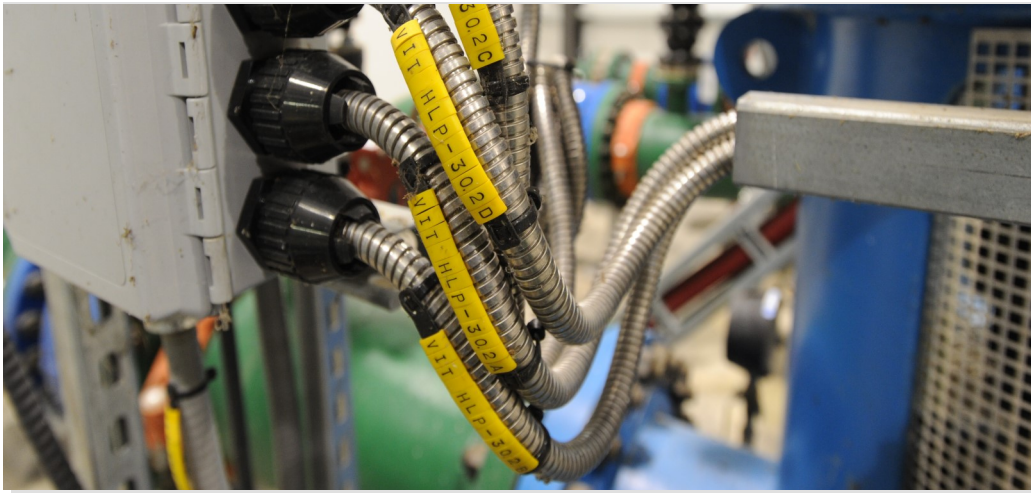
Where We Are

SaskWater Systems Map

SaskWater currently owns and/or operates potable, non-potable and wastewater infrastructure in the following locations/regions:

1. La Ronge Area
2. Pierceland
3. Meota-Cochin-Jackfish Lake Area
4. Kindersley
5. Nipawin
6. Melfort Area
7. Wakaw-Humboldt Area
8. Hanley-Watrous-Lanigan Area
9. Saskatoon Area
10. Elbow
11. Gravelbourg
12. Moose Jaw
13. Buffalo Pound Area
14. White City
15. Edenwold
16. Cupar
17. Fort Qu'Appelle
18. Melville





A Wealth of Experience

The Husky Oil Spill

When an oil spill in the North Saskatchewan River threatened the water supply for SaskWater customers in the Melfort area, SaskWater staff rallied to find quick solutions.

The spill was reported in July of 2016. For health and safety reasons, obtaining water from the river for potable treatment was immediately halted after the spill until testing could confirm that it was safe.

SaskWater employees quickly rose to the challenge of providing an alternate water source.

By flushing and reactivating an out-of-service intake line from the Star City Reservoir, SaskWater was able to avoid service interruptions on the system.

Initially, a Precautionary Drinking Water Advisory (PDWA) was issued. Some significant adjustments were required to the treatment process for the alternate source, but thanks to the persistence of SaskWater staff, the PDWA on the Melfort potable water supply system lasted only two days.

The alternate water source was more difficult to treat; however, SaskWater's operating staff put in long hours and pooled company resources and expertise to work around the challenge and ensure the new supply was reliable and safe for our customers.

Why Partner with SaskWater?

There are many benefits to partnering with SaskWater as we provide safe, reliable and sustainable water to the communities of Saskatchewan:

Minimized Risk: In all its works, SaskWater assumes the risk and responsibility of ensuring that drinking water meets — or exceeds — all drinking water regulations. This takes the risk and liability away from the municipality, including the council and administration.

Experienced & Qualified Operators: SaskWater employees hold diverse levels of certification for water and wastewater systems, allowing for early problem diagnosis,

troubleshooting, and on-the-spot adjustments to treatment process issues in any municipality.

SaskWater's operations employees cumulatively have over 700 years of experience treating source water in Saskatchewan.

SaskWater's ongoing operator training program trains staff on operational best practices, health and safety requirements, specialized equipment and water treatment plant optimization.

Depth of Resources: SaskWater's pool of relief operators is available to cover facilities while operators are on vacation and to assist in emergencies, so municipalities would never have to worry about coverage.

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Going Above & Beyond

The La Ronge Forest Fires

As raging forest fires threatened the community of La Ronge in July of 2015, SaskWater's operators stayed at their posts.

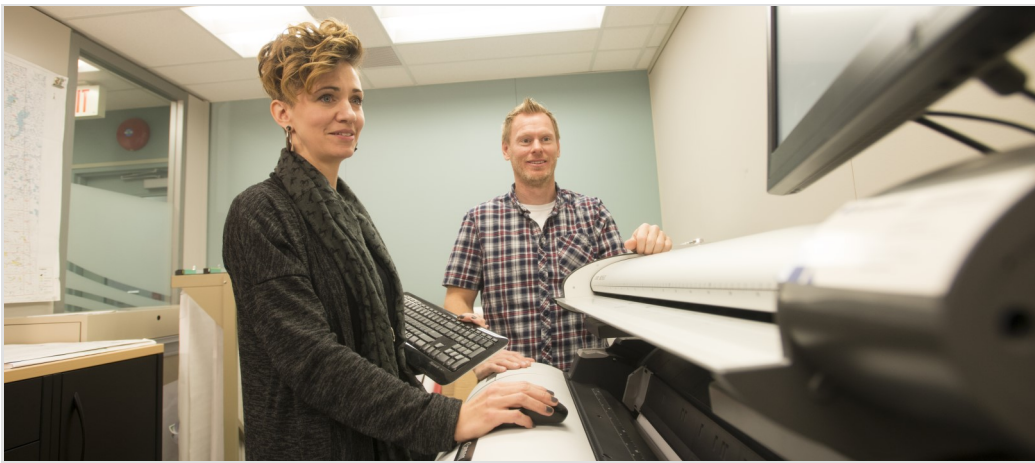
While the community evacuated, SaskWater's staff ensured that the water treatment plant would remain operational to provide water for fire-fighting purposes, should the fire reach the town.

Throughout the crisis, the water treatment plant had to be fully staffed and operational 24/7. Thanks to a depth of operational experience across the organization, SaskWater was able to transition employees at the La Ronge plant

to provide operational relief. In addition, managers were in ongoing contact to ensure the staff was properly supported.

During this time, SaskWater also assisted the Nut Point Campground Treatment Plant, which is not a SaskWater customer.

Two SaskWater employees were also members of a specially trained Civil Service Response Team that participated in the firefighting efforts, while others stepped up to help out with their regular duties.



More reasons to partner with SaskWater

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Operational Savings: SaskWater performs process optimization functions on various treatment stages to reduce operating and chemical costs.

SaskWater has a full team of instrumentation and electrical control (I&E) employees to perform the required programming and electrical instrumentation to lower costs and enhance efficiencies of a system's operational processes.

Professional Services: SaskWater's in-house engineers offer over 200 years of service in the industry. Guided by best practices set out by the American Water and Wastewater Association (AWWA), they can provide a wealth of knowledge for upgrades, troubleshooting and construction.

Peace of Mind: SaskWater provides a 24/7/365 SCADA monitoring service, employing certified operations staff, to ensure your water and wastewater facilities are always monitored.

Longevity: SaskWater believes in forward thinking, and as your partner we can help you plan for the future of your system. SaskWater will develop your Emergency Response Plans, Quality Assurance and Quality Control procedures and catalogue all of your assets under our Asset Management program. We will take proactive steps to ensure the future your of facilities and the health and well-being of your customers.

Investment Potential: SaskWater has access to capital for the investments required to maintain and operate water and wastewater systems.

Our integrated asset management program and capital planning process help identify where we can make the most prudent and appropriate investments into existing assets, while allowing our customers to invest more of their limited capital dollars ever year into other beneficial areas.

A Supportive Partner

Community Investment

SaskWater wants to see its customer communities thrive.

Like water, active non-profit groups and associations are vital to a vibrant and growing community.

Through its Community Investment Policy, SaskWater supports Saskatchewan communities by providing sponsorships of cash or in-kind contributions and donations of cash or promotional items.

With a focus on its customer communities, SaskWater supports various events and projects throughout the year. In the recent past, these contributions have benefitted school groups, recreational facilities, youth and service clubs and health organizations, just to name a few.

Some highlights include new community undertakings like splash parks and gardens, as well as day camps and provincial competitions.



Partner with SaskWater and experience the benefits of our strong customer commitment and proven expertise in water and wastewater services in Saskatchewan.



SaskWater

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